## NATCON21

### BLUEPRINT FOR THE RECOVERY ORIENTED SYSTEM OF CARE (ROSC)





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#### **PRESENTER:**

#### **VALERIE WESTHEAD, MD, FAPA, FASAM\***

MEDICAL OPERATIONS CONSULTANT- MTM SERVICES

**CMO – ASPIRE HEALTH PARTNERS** 

**\*NOTHING TO DISCLOSE** 



**NATIONAL COUNCIL** FOR BEHAVIORAL HEALTH



#### **LEARNING OBJECTIVES:**

- Identify Evidence-Based Practices that are essential elements for a co-occurring enhanced System of Care
- Develop an understanding of how to use mapping techniques to critically analyze your System of Care including how you engage with strategic partners
- Create a workable timetable for implementing changes that includes increased community collaboration with the goal of becoming a Recovery Oriented System of care





#### **OUTCOMES**

 Develop a path for INTEGRATING Behavioral Health Services –eliminating SILOS in your systems of care

• Explore how to engage with key partners: Criminal and Civil Justice System, Educational System (K-12 and beyond), Faith Based Resources

 SETTING YOUR SYSTEM UP FOR SUCCESS BY ENGAGING LEADERSHIP TO LINE STAFF IN ADOPTING A NEW WAY OF APPROACHING TREATMENT

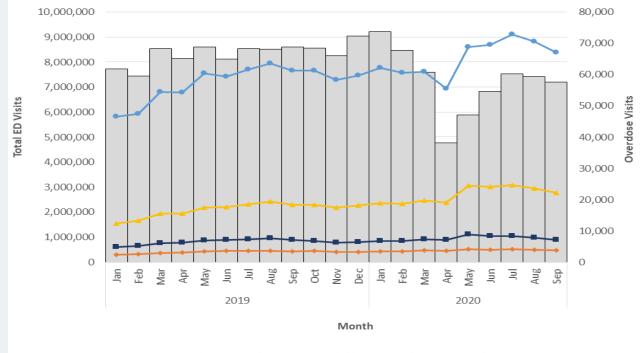






#### **ITS MORE THAN JUST OPIOIDS**

ED Visit Totals and Suspected Nonfatal overdose Numbers for 42 States Sharing Data with CDD – January 2019 – September 2020











#### **IT IS MORE THAN JUST OPIOIDS**

- CDC Drug Overdose Fatality Data July 2020 Year over Year
  - Opioid 22.8% increase (primarily non-methadone synthetics)
  - Psychostimulant 42.6% increase
  - Cocaine 30.7% increase Year over Year
- JAMA Network September 2020 Alcohol (the third leading cause of Preventable Death) Consumption Data
  - 14% Increase in consumption year over year since the start of Covid
  - Women are disproportionately affected
    - 17% increase in consumption
    - 41% increase in heavy use





## THE SUBSTANCE USE DISORDER EPIDEMIC WILL NEED THE SAME LEVEL OF COMMITMENT AND STAKEHOLDER ENGAGEMENT REQUIRED TO ADDRESS THE COVID PANDEMIC ...

## RECOVERY ORIENTED SYSTEMS OF CARE ARE A KEY PART OF THE SOLUTION







#### RECOVERY ORIENTED SYSTEMS OF CARE ARE INTEGRATED SYSTEMS OF CARE

- The Secret Sauce: Access to a holistic model of care and wellness that integrates physical, mental health and addiction services with the social and emotional supports necessary to achieve and maintain recovery.
- No Wrong Door Rapid Access to Team Based Care ... No Silos
- Primary Care Integration SUDs are Chronic Medical Conditions with significant Medical Complications
- Co-occurring Competent Services Medical and Clinical Teams must work in tandem using EBPs
- Community Stakeholder Engagement It WILL take a village to pull us out of this crisis







#### **INTEGRATED BEHAVIORAL HEALTHCARE**

Chronic Disease Model

- There is no "cure", but there is treatment
- There is a pattern of relapse, remission, progression and disability
- Treatment is medically driven, multidisciplinary and must support healthy lifestyle changes
- Continuous focus on improving EBP
- •Family Impact of Chronic Diseases
  - Grieving process
  - Supporting Recovery
  - Changes in Family Dynamics





#### **CO-OCCURRING COMPETENCE**

 Medical Management which involves a comprehensive assessment of primary care, mental health and SUD conditions with treatment using established protocols

•Clinical Services – Curriculum Based with treatment plans that take into accounting the individual's readiness to change

 Social Determinants – recognizing the impact of life circumstances and working with community-based resources to stabilize the individual's environment so they can focus on their treatment







#### DO YOU HAVE A COMPREHENSIVE SYSTEM OF CARE IN YOUR COMMUNITY?

- Prevention School Based and Community Based
- Medical
  - Medical Management of SUD
    - Detoxification
    - Post Acute Withdrawal/Prolonged Withdrawal Syndromes
    - Opioid Agonist Treatment (OAT)
    - Antagonist Treatment
    - Rescue Treatment
  - Psychiatric Evaluation and management track symptoms and don't over treat
- Outpatient
  - Individual Counseling
  - IOP
  - PST
  - Clubhouse
  - Partial Hospitalization





#### DO YOU HAVE A COMPREHENSIVE SYSTEM OF CARE IN YOUR COMMUNITY?

- Housing with overlay services
- Inpatient Crisis stabilization services
- Residential Services based on ASAM Criteria
- Sober Living
- Peer Supports
- Outreach





#### **ARE YOU USING EVIDENCE BASED PRACTICES WITH FIDELITY?**

- Goals of Recovery
  - Establish Sobriety
  - Build Resilience
  - Establish Self Esteem
- Manualized Programming ... with individualization
  - Educational Groups
  - Motivational Enhancement
  - CBT individual and Group
  - MRT especially with CJS involved individuals
  - Relapse Prevention
  - Self Help Groups
- Trauma Informed Care
  - Seeking Safety
  - Right Time and Pace based on resilience and ability to utilize effective coping strategies
- See Handout for More details





#### **STAFF SKILL SET**

- Respectful Engagement
  - Asking motivational questions without judging
  - Able to tolerate "failure" and "dishonesty"
  - Set positive and firm boundaries
- "Investigative Reporter"
  - Healthy skepticism
  - Identify Discrepancies
  - Research PDMP, Arrest History
- Self Awareness
  - Humility expert but not the driver of recovery
  - Dissonance and countertransference





#### **ARE YOU ASKING THE RIGHT QUESTIONS?**

- Barriers
  - Preconceptions
  - Silos
  - Too close to home
- What you need to ask ... assume the answer is yes
  - Review all substances, quantity and duration
  - Discuss impact on functioning, relationships and admissions
  - Ask family members and other supports if possible
- Data
  - UDS with quantitative measures when appropriate
  - Screening Tools EB Measurements
  - Ongoing monitoring Functional Assessments





#### **ASSESSING TREATMENT NEEDS**

- ASAM Criteria determines LOC Treatment Recommendation
  - Intoxication/withdrawal potential
  - Physical Health
  - Mental Health
  - Readiness to change
  - Risk of Relapse
  - Recovery Environment
- Four Quadrant Models determines what treatment to provide
  - MH and SUD disease burden
  - Motivation Internal vs External (CJS, Family, Employment)







HIGH MH/LOW SUD: SPMI/Significant MH (including PD); SUD mild:	HIGH MH/HIGH SUD: SPMI/significant MH (Including PD); SUD moderate to severe:
Need definitive psychiatric treatment including PSR with addiction overlay	Need definitive psychiatric treatment including PSR with addiction overlay
SUD services including outpatient, self help programs, Family/support system engagement, prevention	Need detoxification and "PAWS" treatment Intensive SUD treatment - Medical Management/ IOP/Residential/Transitional Housing
LOW MH/LOW SUD: Possible SUD induced symptoms; SUD mild:	LOW MH/HIGH SUD: Possible SUD induced symptoms; SUD moderate to severe:
Supportive psychiatric management	Supportive psychiatric management
SUD services including outpatient, self help programs, Family/support system engagement, prevention	Need detoxification and "PAWS" treatment Intensive SUD treatment - Medical Management/ IOP/Residential/Transitional Housing





HIGH MOTIVATION/LOW CJ INVOLVEMENT: Rapid Access to services including Peer Support/Staff Engagement if there is a delay in admission to LOC need programming	HIGH MOTIVATION/HIGH CJ INVOLVEMENT: Rapid Access to services including Peer Support/Staff Engagement if there is a delay in admission to LOC need programming
Prevention services to decrease risk of penetration into the CJ – education and focus on social determinants/social support systems	Partner with CJ/Court system - CIT, In Custody Services, Reentry Programs, Probation Engagement, Problem Solving Courts, Civil Commitment Options Monitor ASP Traits to prevent negative impact on peers
LOW MOTIVATION/LOW CJ INVOLVEMENT Need Motivational Enhancement/Peer Engagement	LOW MOTIVATION/HIGH CJ INVOLVEMENT Need Motivational Enhancement/Peer Engagement
Prevention services to decrease risk of penetration into the CJ – education and focus on social determinants/social support systems	Partner with CJ/Court system - CIT, In Custody Services, Reentry Programs, Probation Engagement, Problem Solving Courts, Civil Commitment Options
	Monitor ASP Traits to prevent negative impact on peers
FOR BEHAVIORAL HEALTH	



#### **STRATEGIC MAPPING – FIND YOUR PARTNERS**

- Sequential Intercept Model GAINS Center Model to prevent further penetration into the CJ System
  - Intercept "0" System of Care
  - Law Enforcement Engagement
  - Initial Court Hearing
  - Jails/Courts
  - Reentry
  - Community Corrections (Probation)
- Service Gap Analysis
  - Intra-agency
  - Community
  - Stakeholders





#### **COMMUNITY RESOURCES**

- Filling the SOC Gaps
  - Primary Care Services
  - Peer Support Organizations
  - Sober Living Communities
  - Faith Based Supports
  - School Based Programming
- Criminal Justice System (CJS) Engagement
  - Community Policing and MRT
  - Jail Based Services and Reentry
  - Problem Solving Courts
- Addressing Social Determinants of Health (SDOH)
  - Homeless Supports
  - Employment Supports





#### FINDING A COMMON LANGUAGE

- Collaboration means communication
  - Biopsychosocial Assessment
  - Functional Assessments DLA 20. OASIS (primary care)
  - Risk/Needs Assessments CJS
- One Treatment Plan treating to achieve Client Centered Targets
  - The case for care coordination
  - Treat to individualized targets
- Measurement Tools See Handout
  - Assess adherence and engagement
  - Assess response and progress





#### **IMPACT OF VALUE BASED CARE INITIATIVES**

- Developing Cost Effective Systems of Care
  - Collaborative Care Models
  - Measurement Based and Treating to Target "The Golden Thread"
  - Connecting Resources for Individualized care
  - Length of Stay Decisions
  - Transition Planning
- Role of Prevention and Wellness Services
  - Resilience and Grit An Ounce of Prevention is worth a Pound of Cure
  - Recovery requires maintaining the changes
  - Reframing Progress and Setbacks





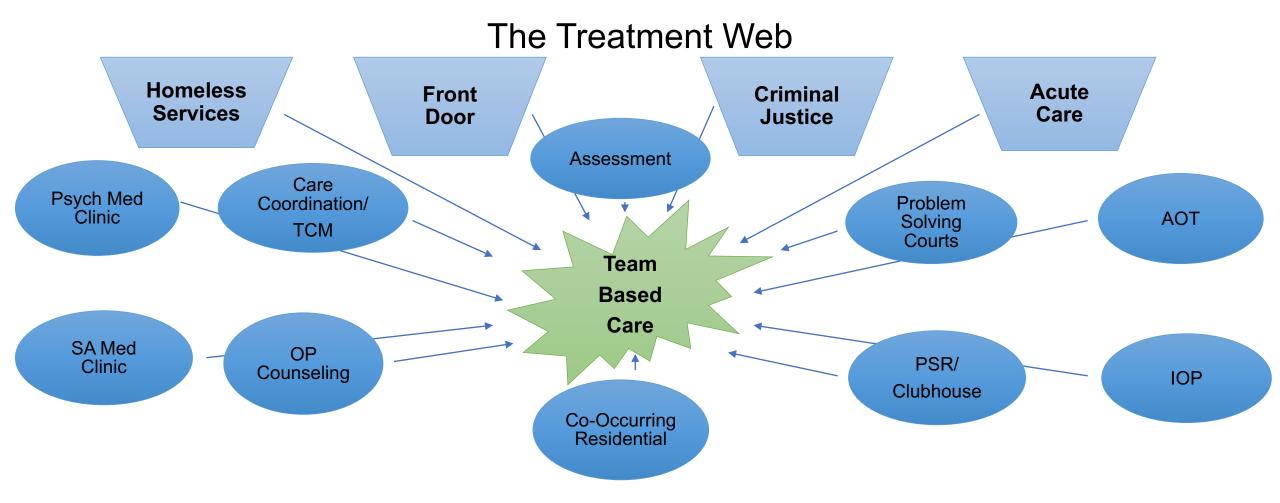
#### TREAT TO TARGET ESSENTIALS

- Motivational engagement is the foundation for the change process
- Short-term achievable goals with consumer buy-in (targeted levels of symptom reduction)
  - Highly Engaging
  - Progress builds resilience
- Measurement based care promotes effective monitoring, tracking and documenting of progress
- Treatment plans are dynamic and are modified regularly as frequently as every encounter addressing improvement and setbacks





#### No wrong doors - Multiple Entry points - One Treatment Team





#### TAKE AWAYS

- Brainstorm your vision internally and with community partners
  - Create Collaborative Work Groups to achieve specific goals
  - Plan implementation based on current strengths and financial resources
  - Establish timelines you can AND WILL keep
  - Create pilot projects for proof of concept
- Measure your successful outcomes
  - Person Centered Functionality, HEDIS Measures and Screening/Monitoring Tools
  - Transform successful pilots into cost saving, Value Based Services
  - Use data to support funding and grant requests.







#### THE BOTTOM LINE

#### CRISIS CREATES the OPPORTUNITY for TRANFORMATIONAL CHANGE In your SYSTEM OF CARE

# TALK is CHEAP... ACTION PLANS with TIME FRAMES are aCOMMITMENT to CHANGE







# Thank you!

